

## IMPORTANT UPDATE

Thursday, 31 May 2018

### Fuel Tank Closures Across Our Inland Holiday Parks

#### Why have we removed fuel supply in the parks?

Following an independent, expert review of our petrol supply systems due to non-compliance and safety issues, the advice was that we shut down the service immediately. Safety of our guests, visitors and staff is our highest priority.

#### What is allowed now for fuel supply within the parks?



We understand the inconvenience of having to exit our parks to refuel at the nearest service stations. We understand your frustration at not being able to bring in your own fuel drums and jerry cans which need to be decanted. We don't want fuel spillage within the parks and the extra volume that would be brought in as a result of the closure of our fuel service poses an unacceptable risk to our guests, visitors and staff.

Boat owners are allowed to bring in fuel that is within their boat tanks. Secondary supply tanks with fully enclosed decanting systems, where they can be connected from the tank directly to the outboard motor is allowed.

#### What is not allowed now in the parks? Large fuel drums and jerry cans.





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### **What are we urgently working on?**

We are urgently working on installing a temporary and safe fuel supply solution for guests and visitors to be implemented. We are also looking at a safe and regulated way for guests to be able to bring and store fuel in the parks for their use within the next few weeks. Please watch this space for further updates.

### **What are we doing longer term?**

Options are also currently being investigated. When we make decisions on these options we will let you know as soon as possible.

### **What about options for generators?**

Most of the fuel sold in parks has been premium unleaded. In the past we have not supplied diesel at all our parks but we are now also looking at both petrol and diesel options.